

363

Route Guide & Hazard Awareness

*ELEPHANT & CASTLE - OLD KENT ROAD - PECKHAM RYE
HONOR OAK - UPPER SYDEHAM - CRYSTAL PALACE*



Photo | *Kristian Lake*

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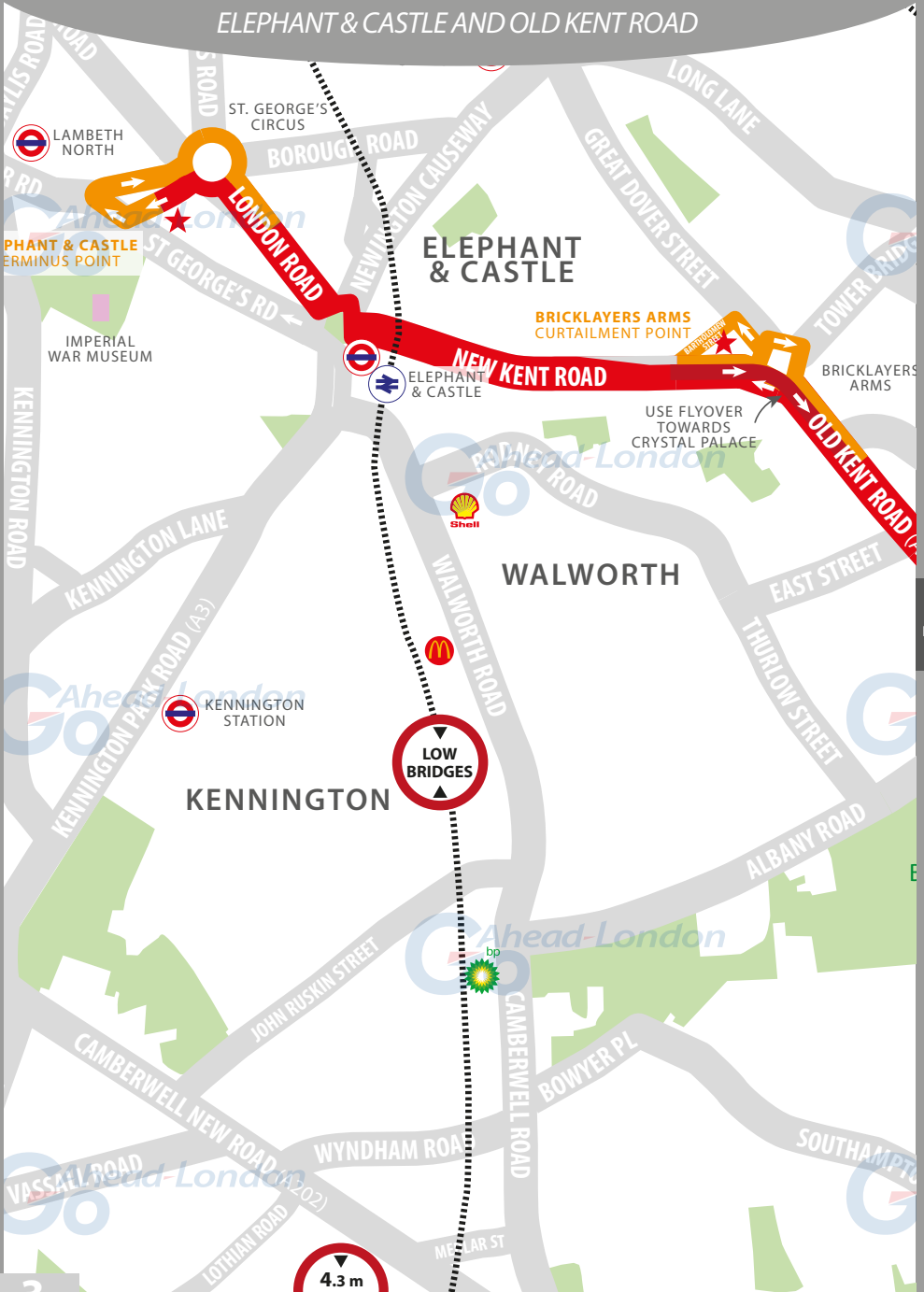
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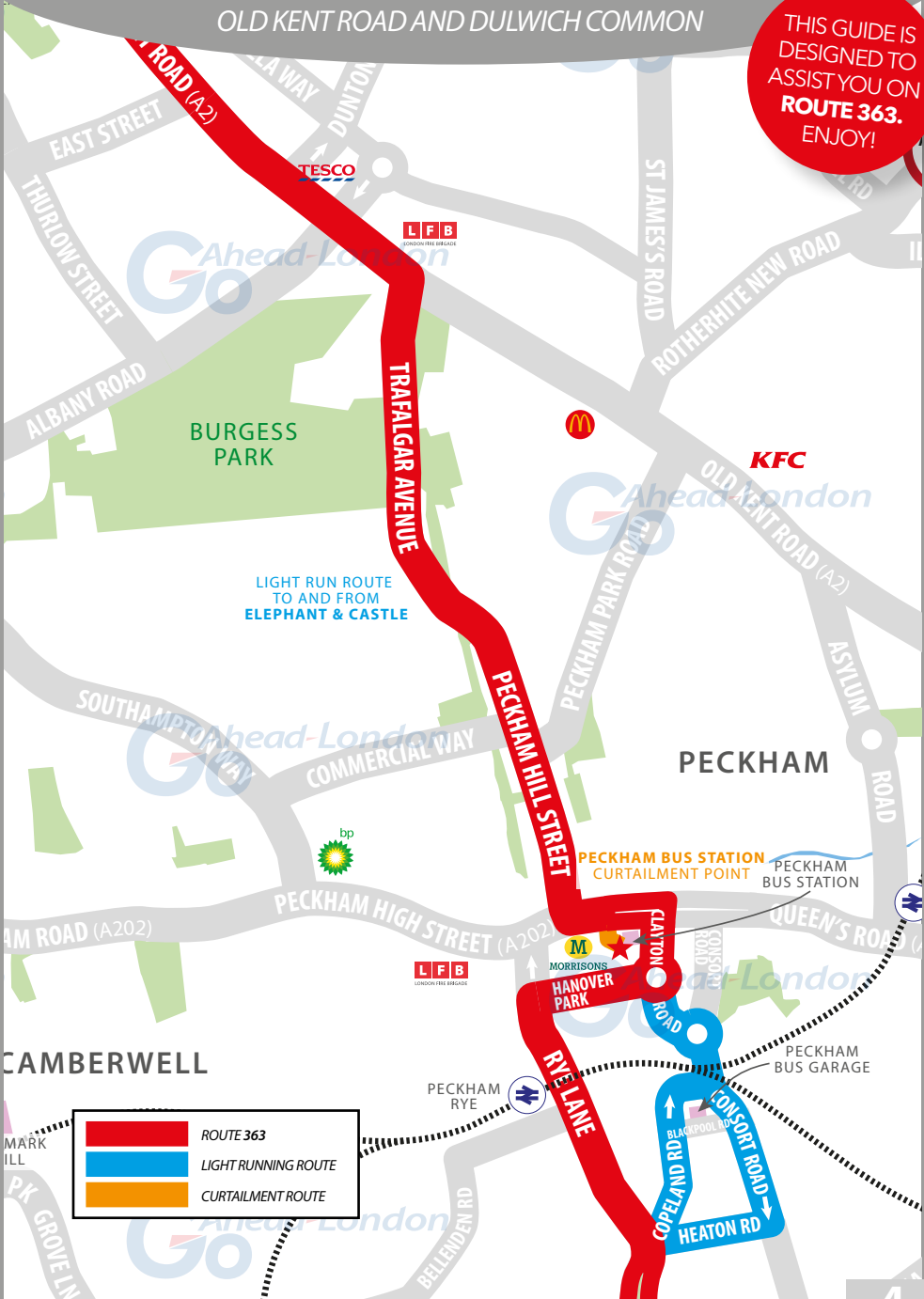
ELEPHANT & CASTLE AND OLD KENT ROAD



ROUTE 363 MAP

OLD KENT ROAD AND DULWICH COMMON

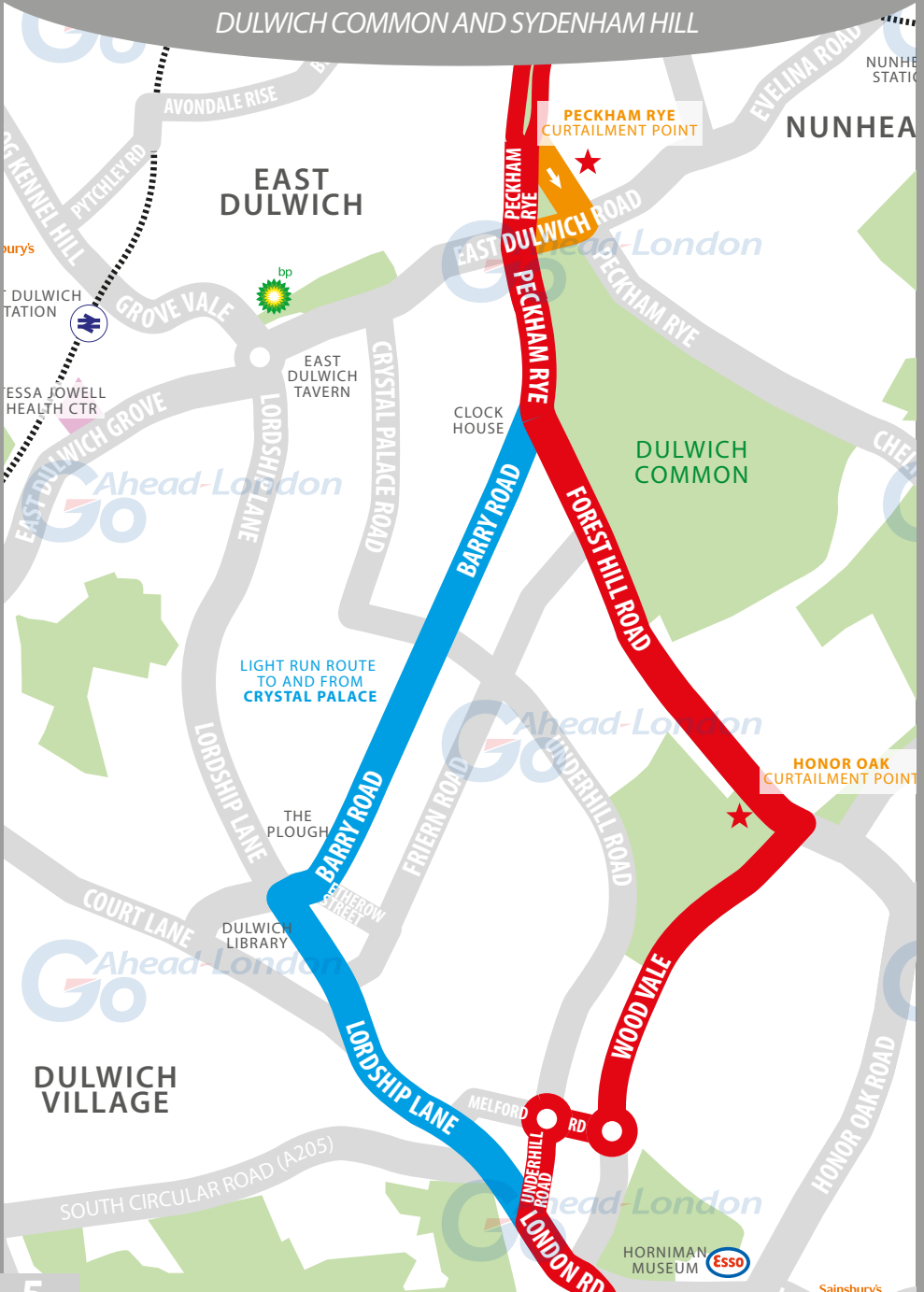
THIS GUIDE IS
DESIGNED TO
ASSIST YOU ON
ROUTE 363.
ENJOY!



	ROUTE 363
	LIGHT RUNNING ROUTE
	CURTAILMENT ROUTE

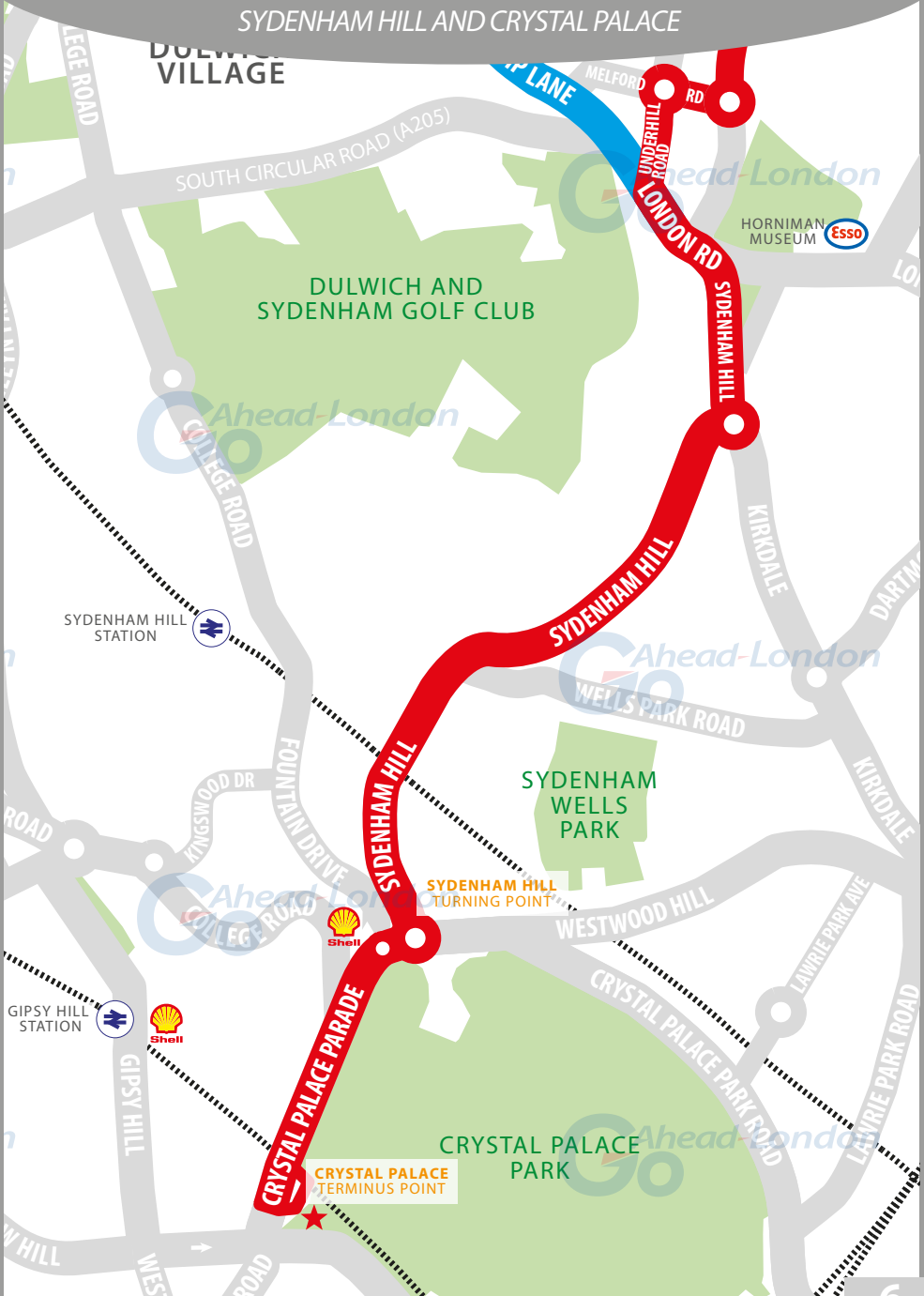
ROUTE 363 MAP

DULWICH COMMON AND SYDENHAM HILL



ROUTE 363 MAP

SYDENHAM HILL AND CRYSTAL PALACE



RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO ELEPHANT & CASTLE LAMBETH ROAD

- From **Peckham Garage**, turn right onto Blackpool Road
- At junction, turn right onto Copeland Road (*one-way system*) **A2215**
- Follow line of route to Lambeth Road **stand**

FROM ELEPHANT & CASTLE LAMBETH ROAD

- At **stand**, continue ahead on Lambeth Road
- Follow line of route via Old Kent Road flyover to **Peckham Garage**

TO CRYSTAL PALACE BUS STATION

- From **Peckham Garage**, turn right onto Blackpool Road
- At junction, turn left onto Copeland Road **A2215**
- Follow road onto Rye Lane **A2215**
- At traffic light, turn left onto Rye Lane and onto Peckham Rye **A2215**
- Turn right onto Barry Road **B219**
- At traffic light, turn left onto Lordship Lane to junc with Underhill Road **A2216**
- Follow line of route to Crystal Palace Bus Station to **stand**

FROM CRYSTAL PALACE BUS STATION

- At **stand**, exit bus station and turn right onto Crystal Palace Parade **A212**
- Follow line of route to Lordship Lane
- Continue ahead onto Lordship Lane (*towards East Dulwich*) **A2216**
- At traffic light, turn right onto Barry Road **B219**
- At junction, turn left onto Peckham Rye **A2215**
- Continue ahead onto Rye Lane and follow road right onto Copeland Rd **A2215**
- At junction, turn right onto Consort Road **A2215**
- Turn right onto Blackpool Road to **Peckham Garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

**NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS**

TO ELEPHANT & CASTLE LAMBETH ROAD

- At **stand**, continue ahead and exit onto Crystal Palace Parade
- At mini roundabout, take 2nd exit onto Westwood Hill **A212**
- At 2nd mini roundabout, take 1st exit onto Sydenham Hill
- At roundabout, take 1st exit onto Sydenham Hill
- At traffic light, turn left onto London Road **A205**
- Turn right onto Underhill Road
- At mini roundabout, take 3rd exit onto Melford Road
- At 2nd mini roundabout, take 1st exit onto Wood Vale
- At 3rd mini roundabout, take 2nd exit onto Wood Vale
- At traffic light, turn left onto Forest Hill Road **B238**
- Continue ahead onto Peckham Rye **B219**
- Continue ahead onto Rye Lane **A2215**
- At traffic light, follow road left onto Rye Lane
- At traffic light, turn right onto Hanover Park
- At mini roundabout, take 1st exit onto Clayton Road **A2215**
- At traffic light, turn left onto Peckham High Street **A202**
- At traffic light, turn right onto Peckham Hill Street **B215**
- Continue ahead onto Willowbrook Road **B215**
- Continue ahead onto Trafalgar Avenue **B215**
- At traffic light, turn left onto Old Kent Road **A2**
- At Bricklayers Arms one-way system, take slip road onto New Kent Road **A201**
- Follow road onto Elephant & Castle **A201**
- At traffic light, turn right onto London Road (*contraflow lane*) **A201**
- Turn left onto Lambeth Road to **stand**

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO CRYSTAL PALACE BUS STATION

- At **stand**, continue ahead on Lambeth Road
- At traffic light, turn right onto St George's Road **A302**
- At traffic light, turn right onto Westminster Bridge Road **A3202**
- At St George's Circus roundabout, take 3rd exit onto London Road **A201**
- At traffic light, turn left onto Elephant & Castle **A201**
- Follow road onto New Kent Road **A201**
- Continue ahead onto New Kent Road flyover **A201**
- Continue ahead onto Old Kent Road **A2**
- At traffic light, turn right onto Trafalgar Avenue **B215**
- Continue ahead onto Willowbrook Road **B215**
- At traffic light, continue ahead onto Peckham Hill Street **B215**
- At traffic light, turn left onto Peckham High Street **A202**
- At traffic light, turn right onto Clayton Road **A2215**
- At mini roundabout, take 2nd exit onto Hanover Park
- At traffic light, turn left onto Rye Lane **A2215**
- Continue ahead onto Peckham Rye **A2215/B219**
- Continue ahead onto Forest Hill Road **B238**
- At traffic light, turn right onto Wood Vale
- At mini roundabout, take 2nd exit onto Wood Vale
- At 2nd mini roundabout, take 2nd exit onto Melford Road
- At 3rd mini roundabout, take 1st exit onto Underhill Road
- At junction, turn left onto London Road **A205**
- At traffic light, turn right onto Sydenham Hill
- At roundabout, take 2nd exit onto Sydenham Hill
- At mini roundabout, take 2nd exit onto Crystal Palace Parade **A212**
- At 2nd mini roundabout, use slip road onto Crystal Palace Parade to **stand**

ELEPHANT & CASTLE

TERMINUS POINT

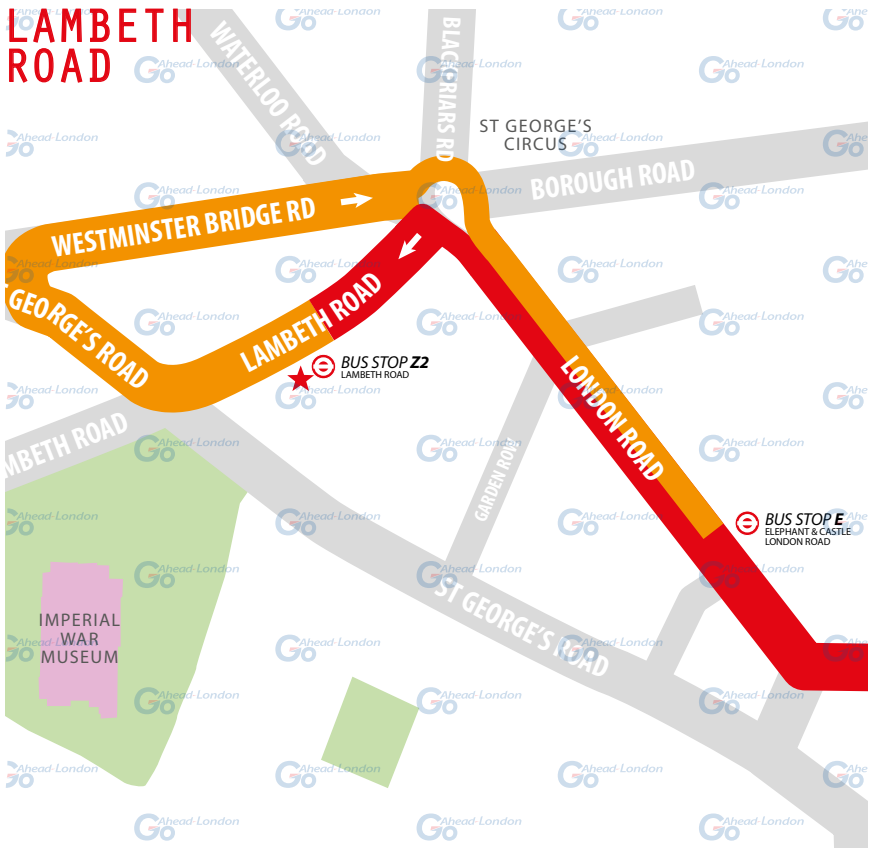
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Crystal Palace Proceed from London Road via Lambeth Road to stand. Set down on London Road at **BUS STOP Z2**.

Towards Crystal Palace. Depart via Lambeth Road, St George's Road, Westminster Bridge Road and St George's Circus to London Road. Pick up on London Road at **BUS STOP E**.

Public stand for 7 buses on south side of Lambeth Road.

Blind display: **ELEPHANT & CASTLE**.



BRICKLAYERS ARMS

CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Crystal Palace Proceed from Old Kent Road via Bricklayer's Arms Roundabout, Great Dover Street and Bartholomew Street to stand. Set down on Old Kent Road at **BUS STOP F**.

Towards Crystal Palace. Depart via Bartholomew Street, New Kent Road and Bricklayer's Arms Roundabout to Old Kent Road. Pick up on Old Kent Road at **BUS STOP G**.

Public stand for two buses on south side of Bartholomew Street.

Blind display: *BRICKLAYER'S ARMS.*



PECKHAM

CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

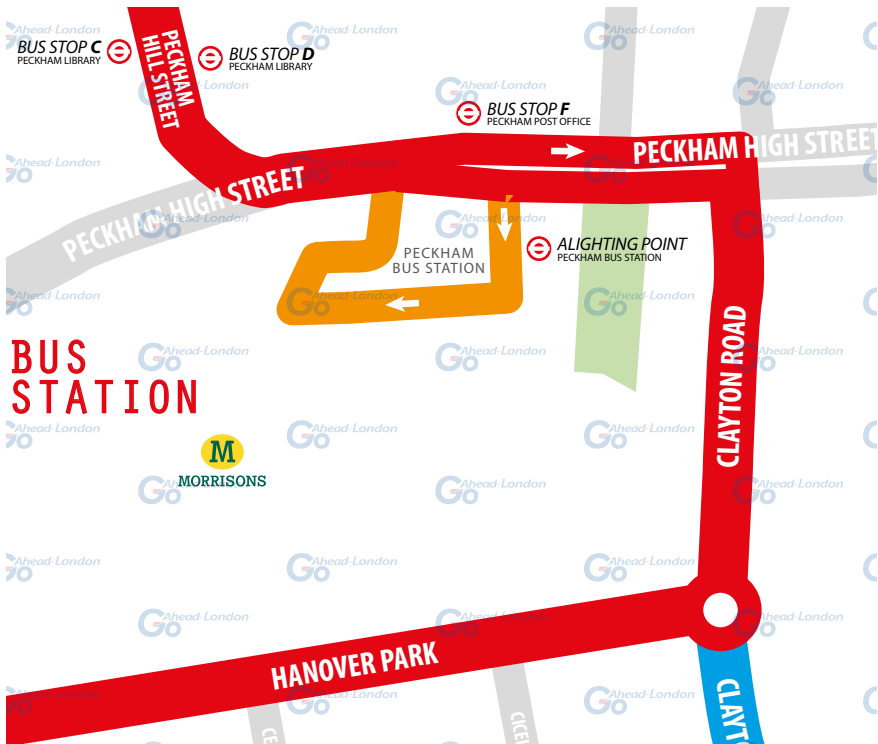
From Crystal Palace. Proceed from Hanover Park via Clayton Road, Peckham High Street and Peckham Bus Station to stand. Set down on Hanover Park at **BUS STOP M.**

Towards Crystal Palace. Depart via Peckham Bus Station to Peckham High Street. Pick up on Peckham High Street at **BUS STOP F.**

From Elephant & Castle. Proceed from Peckham Hill St via Peckham High St and Peckham Bus Station to stand. Set down on Peckham Hill St at **BUS STOP D.**

Towards Elephant & Castle. Depart via Peckham Bus Station and Peckham High Street to Peckham Hill Street. Pick up on Peckham Hill St at **BUS STOP C.**

Private stand for up to 12 buses in Peckham Bus Station. All buses must be fitted with an audible-reversing device. **Blind display: PECKHAM.**



PECKHAM RYE

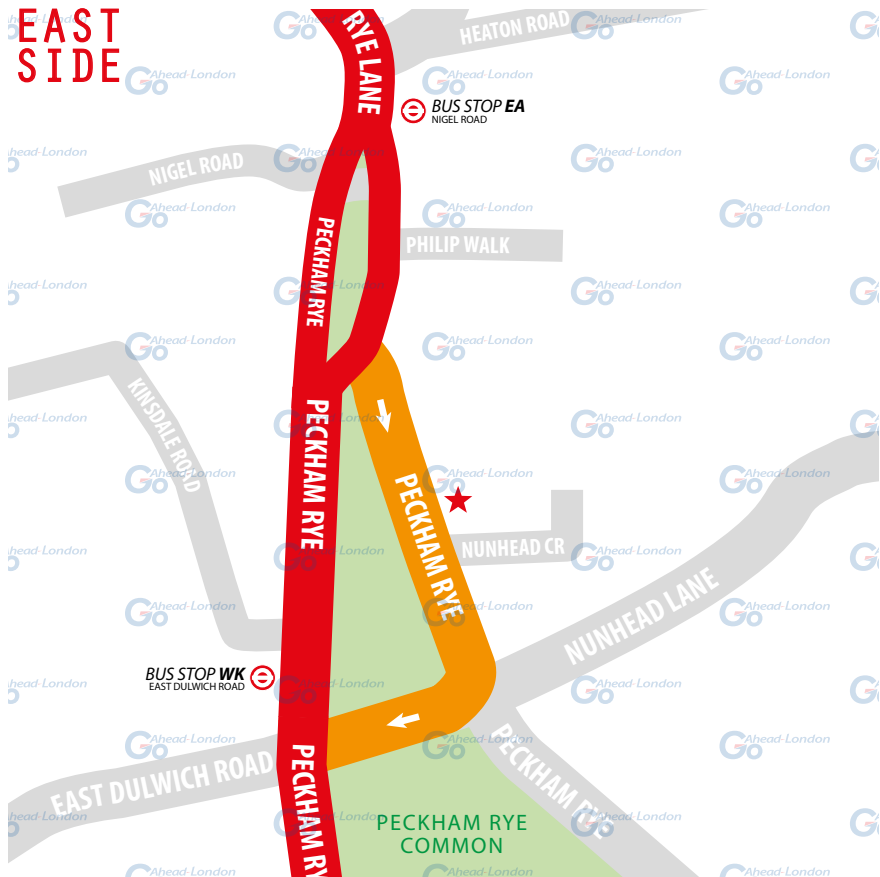
CURTAILMENT POINT

PLEASE **CHECK**
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Elephant & Castle. Proceed from Rye Lane via Peckham Rye and Peckham Rye (east side) to stand. Set down on Rye Ln at **BUS STOP EA**.

Towards Elephant & Castle. Depart via Peckham Rye (east side) and East Dulwich Road to Peckham Rye. Pick up on Rye Lane at **BUS STOP WK**.

Public stand for two buses on east side of Peckham Rye, commencing 11 metres north of Nunhead Crescent. **Blind display: PECKHAM RYE.**



HONOR OAK

CURTAILMENT POINT

IMPORTANT
IF YOU REQUIRE A
COMFORT BREAK,
PLEASE ADVISE
IBUS

From Elephant & Castle. Proceed from Forest Hill Road via Bus Only Slip Lane and Forest Hill Road to stand.
Set on Forest Hill Road at **BUS STOP J**.

Towards Elephant & Castle. Depart to Forest Hill Road.
Pick up on Forest Hill Road at **BUS STOP H**.

Public stand and stop on the northbound carriageway of Forest Hill Road commencing at a point opposite the junction with Therapia Road.

Blind display: **HONOR OAK**.



SYDENHAM HILL

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Elephant & Castle. Proceed from Sydenham Hill via Westwood Hill, roundabout at the top of Fountain Drive, Westwood Hill. Set down on Sydenham Hill at **BUS STOP L**.

Towards Elephant & Castle. Depart to Sydenham Hill. Pick up on Sydenham Hill at **BUS STOP F**.

Turning point only - buses must not stand.

Blind display: *UPPER SYDENHAM.*



CRYSTAL PALACE

TERMINUS POINT

PLEASE **CHECK**
TRIP NUMBER
ON ETM BEFORE
DEPARTING

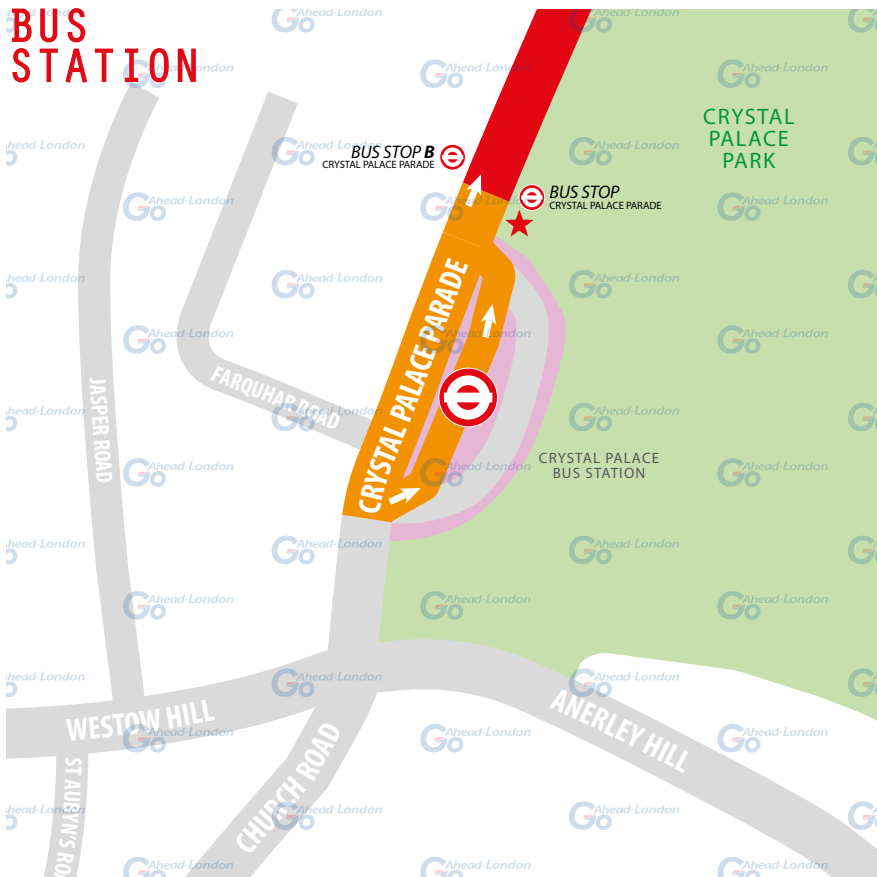
From Elephant & Castle. Proceed from Crystal Palace Parade via Crystal Palace Bus Station West Side to stand.

Set down on Crystal Palace Parade at **ALIGHTING POINT**.

Towards Elephant & Castle. Depart via Crystal Palace Bus Station West Side to Crystal Palace Parade. Pick up on Crystal Palace Parade at **BUS STOP B**.

Private stand for 5 buses facing north in marked bays on west side of bus station on east side of Crystal Palace Parade opposite Farquhar Road.

Blind display: **CRYSTAL PALACE.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



PEDESTRIANS | CRYSTAL PALACE BUS STATION

Watch out for pedestrians crossing when entering and leaving the bus station.

VARIOUS HAZARDS | CRYSTAL PALACE PARADE

Pedestrian Movements. Take extra care and caution when serving the first stop as it become very busy during rush hours and school terms. Overhanging Trees Be aware of overhanging trees in area, especially after rain and when trees are in full leaf. Adjust speed and position as required. Report any tree strikes or bus damage immediately.

ROAD LAYOUT | SYDENHAM HILL ROUNDABOUT

Top of Sydenham Hill. Be aware of the unusual road layout at roundabouts, care and caution should be exercised when moving around them.

LOW TREES | SYDENHAM HILL

Be aware of overhanging trees in area, especially after rain and when trees are in full leaf. Adjust speed and position as required. Report any tree strikes or bus damage immediately.

TIGHT TURN | SYDENHAM HILL ROUNDABOUT

Take extra care when approaching this junction as it is a tight turn on the roundabout and it could be very difficult to see the traffic from around the corner. Slow right down on approach.

LANE DISCIPLINE | LORDSHIP LANE TWDS E&C

Right hand filter lane into Underhill Road. Volume of traffic. Watch out for heavy traffic proceeding on the offside lanes as you need to move across lanes before turning right into Underhill Road.

SPEED HUMPS | UNDERHILL ROAD / MELFORD ROAD

Tight, blind turn and speed humps. Reduce speed and approach with care and caution.

LOW TREES | MELFORD ROAD / WOOD VALE

Be aware of overhanging trees in area, especially after rain and when trees are in full leaf. Adjust speed and position as required. Report any tree strikes or bus damage immediately.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



VARIOUS HAZARDS | FOREST HILL ROAD

Be aware of overhanging trees in area, especially after rain and when trees are in full leaf. Adjust speed and position as required. Report any tree strikes or bus damage immediately. Forest Hill Tavern Bus Stop. Stop short in the cage at the bus stop for Forest Hill Tavern. This is because the lamppost is close to the road and there is a danger of contact being made with the bus wing mirror.

LOW TREES | PECKHAM RYE

Be aware of overhanging trees in area, especially after rain and when trees are in full leaf. Adjust speed and position as required. Report any tree strikes or bus damage immediately.

CYCLISTS | PECKHAM RYE

Watch out for pedestrians crossing the road in numbers during week-ends and peak times. Keep an eye out for cyclists where Peckham Rye branches off. Keep an eye out for cyclists.

BUSY PEDESTRIAN AREA | RYE LANE

Extra care and caution must be taken at all times week days and weekends due to large vehicles parked on both sides of the road. Very high number of pedestrians often crossing the road without paying attention to the traffic. High number of cyclists and motorcycles often filtering through slow moving traffic.

BUSY PEDESTRIAN AREA | HANOVER PARK

Extra care and caution due to large numbers of pedestrians and cyclists.

SPEED TABLE | PECKHAM HILL STREET

High speed table, reduce speed.

BUSY PEDESTRIAN AREA | PECKHAM LIBRARY

Be aware of pedestrians crossing the road during rush Hours and school times. Proceed with care and caution. Watch out for cyclists.

VARIOUS HAZARDS | WILLOWBROOK ROAD

Sumner Road. Tight, blind turn and speed humps. Parked vehicles. Reduce speed and approach with care and caution. There are high numbers of parked vehicles in this area, please take extra care and caution when passing.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



VARIOUS HAZARDS | TRAFALGAR AVENUE

Be aware of overhanging trees in area, especially after rain and when trees are in full leaf. Adjust speed and position as required. Report any tree strikes or bus damage immediately. Concealed park entrance / exit with no warning of hazard, so approach with caution and adjust speed accordingly being aware that cyclists use this. Traffic islands and speed humps. Exercise care and caution when manoeuvring around traffic islands. Beware high speed humps, make sure to keep your speed low.

BUSY PEDESTRIAN AREA | OLD KENT ROAD TESCO

Street furniture. Watch out for pedestrians walking on the road to get on buses during peak times. Before proceeding always make sure you are cleared of any danger. Watch out for cyclists, motorcycles / scooters. Remember MHV type buses have a long rear overhang which can easily swing over the nearside kerb and collide with street furniture as you move out of this bus stop.

LOW TREES | OLD KENT ROAD / NEW KENT ROAD

Be aware of overhanging trees in area, especially after rain and when trees are in full leaf. Adjust speed and position as required. Report any tree strikes or bus damage immediately.

PEDESTRIANS / CYCLISTS | OLD KENT ROAD NEAR FLYOVER

School. Beware of pedestrians and cyclists emerging from both sides of the road at all times.

CYCLISTS | OLD KENT RD FLYOVER TWDS CRYSTAL PALACE

Take extra care and caution when coming off the fly-over as the traffic merges from the nearside. Look out for cyclists.

CYCLISTS | NEW KENT ROAD JUNC RODNEY PLACE

Roadside Trees. Pedestrian & Cycle Movements Watch out for large vehicles on the offside lane as it could be difficult to negotiate this part of the road during peak times. Be prepared to let them go when necessary. Beware of trees close to nearside kerb. When driving down the bus lane in peak times, beware of pedestrians, cyclists, motorcycles/scooters, emerging from between slow moving or stationary traffic in offside lane.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



VARIOUS HAZARDS | E&C GYRATORY SYSTEM

Other road users. Use care and caution toward other road users moving between narrow lanes.

CYCLE SUPHERIGHWAY 6 | ELEPHANT & CASTLE

Cyclists. Cycle lane crosses path of traffic. Be aware of cyclists not adhering to highway code and going through traffic signal.

VARIOUS HAZARDS | LONDON ROAD CONTRAFLOW LANE

Hazardous road junction heading towards Crystal Palace, Cyclists and other road users. Very busy pedestrian area and tube station. When using the contraflow bus lane be mindful of trees and street furniture on the nearside. When coming from Waterloo at the London Road / Elephant & Castle junction, expect other road users to change into the nearside lane at this junction and cut across the path of the bus. Check your offside mirror on approach to this junction and be prepared to give way to other vehicles here. Drive defensively. Look out for pedestrians and cyclists in the road. Proceed with care and caution.

LOW TREES | LONDON ROAD ELEPHANT & CASTLE

(Both directions). Beware of trees close to nearside kerb.

LOW TREES | LAMBETH ROAD 363 BUS STAND

Beware of trees close to nearside kerb. Use bus stand on nearside of road.

JUNCTION | ST GEORGE'S RD JUNC WESTMINSTER BR RD

Hazardous road junction heading towards Crystal Palace. Take extra care and caution and check for traffic going into junction alongside bus. Be prepared to stop and give way to other vehicles. Drive defensively.

JUNCTION | PECKHAM BUS STATION

When reversing in Peckham Bus Station, take extra care and caution. Look out for pedestrians. Ensure bus is stopped before wheel stopping markers when reversing into parking bay. Align the front of the bus with the front of the bay for guidance. Take extra care if reversing MHV type buses, as rear overhang is longer. Do not rely on wheel stopping markers. Align bus with front of bay and use reversing CCTV monitor in cab.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

THINK FIRST AND



OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 363 | CURTAILMENT ABBREVIATIONS:

EC	Elephant & Castle, Lambeth Road	BA	Bricklayers Arms
PBS	Peckham Bus Station	PR	Peckham Rye, East Side
HO	Honor Oak, Forest Hill Tavern	SH	Upper Sydenham
CBS	Crystal Palace Bus Station		

FACILITIES | THROUGHOUT THE ROUTE

- **Crystal Palace Bus Station.** TFL toilet facility available
- **Elephant & Castle, Lambeth Road stand.** TFL toilet facility available

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advice

CODE
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE
RED

Call CentreComm for emergency services, passenger injury or assault

We're here to assist. If you are unsure at any point, contact your Controller via the radio system or by telephoning iBus:

020 7064 5627

Lost property for the public

020 7064 5740

Front desk allocations

0207 064 5742/7

Engineers

020 7064 5760

DO NOT GIVE OUT ANY OF OUR NUMBERS TO THE PUBLIC
APART FROM THE LOST PROPERTY NUMBER.

Emergencies

999 or 112

Metropolitan Police

020 7230 3591

www.goaheadlondon.com

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OCT
2021

PECKHAM
GARAGE

363

Go Ahead-London